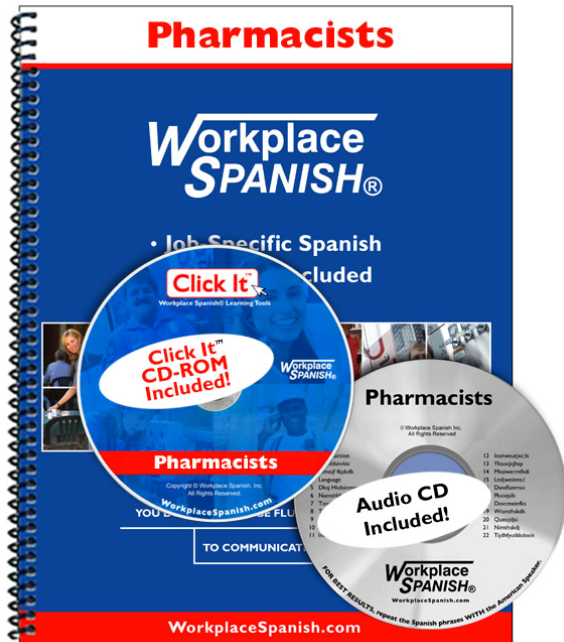


Quick, Easy Spanish for Workplace Communication



Workplace Spanish® for Pharmacists

Designed for pharmacists, technicians and customer service associates in retail pharmacies.

The objective of this program is to help communicate with Spanish-speaking customers to answer basic questions, provide information and process transactions.

The **51-page** learning manual, audio CD and Click It® CD-ROM contain over **800** pharmacy, customer service and conversational terms and expressions organized into topics and practice conversations.

Key topics include:

- Spanish & phonetic pronunciation
- Greeting customers & asking basic questions
- Important customer service phrases
- Getting personal & insurance information
- Basic health care & pharmacy terminology
- Common illnesses - injuries - symptoms

ISBN # 978-1-930134-66-9**

Workplace Spanish® [Learning Kit](#) includes:

- Easy-to-use Spanish learning manual
- Companion audio CD included
- “Click It®” CD-ROM for PC use also included

Learn it today . . . Speak Spanish right away

Workplace Spanish® materials include both job-specific and conversational expressions. No grammar, complex rules or verb conjugations to learn. Designed for newcomers to Spanish; prior experience not necessary.

About Workplace Spanish®

Founded in 1998, Workplace Spanish, Inc. develops and publishes job-specific language learning tools for both English and Spanish speakers that are designed to improve communication, teamwork and productivity.

Our job-specific learning programs have been used by over [100,000 customers](#) in business & industry, health care, government, law enforcement & education. Custom versions are available to meet specific needs.

Nationwide, more than [400 colleges and schools](#) have used our learning tools for workforce training and adult education in their local communities.

**** Available as a Learning Kit or eBook Download // Group Licenses Available**



Workplace Spanish, Inc. // (770) 993-4075

info@WorkplaceSpanish.com (email)

www.WorkplaceSpanish.com (website)

[Learning Kit Prices & Orders](#)

[Download Prices & Orders](#)

Workplace Spanish® for PHARMACISTS

Workplace
SPANISH®

TABLE OF CONTENTS

1. INTRODUCTION

Objectives & Learning Suggestions	2-3
Culture & Language Learning Tips	4-5
Spanish & Phonetic Pronunciation	6-7

SPANISH TOPICS & EXPRESSIONS

2-A. BASIC EXPRESSIONS

Meeting & Greeting	8
Language Questions	9
Family Members / Basic Terms.....	10
Numbers & Colors // Measures.....	11-12
Time & Timing.....	13
Days – Months – Dates.....	14

2-B. PHARMACY CONVERSATION

Customer & Insurance Information	15
Store Directions	16
Pharmacy Basics.....	17
Health Discussion.....	18

2-C. DRUG & MEDICAL TERMINOLOGY

Rx & OTC Medicines	19-20
Warnings & Storage	21
Dosage Instructions.....	22
Common Medical Symptoms	23-24
Illness & Injuries.....	25-26
Body Parts & Organs // Body Chart.....	27-29

EXERCISES & GLOSSARY

3. PRACTICE CONVERSATIONS

30-32

4. 'DRILLS FOR SKILLS' QUIZ SECTION

33-40

5. ALPHABETICAL KEYWORD LIST

41-50

Workplace Spanish, Inc. // www.WorkplaceSpanish.com

© Copyright 2001-16 Workplace Spanish, Inc. All rights reserved worldwide. This manual and related audio, electronic and digital material is copyrighted and is authorized for use only in accordance with the terms and conditions of purchase as listed on our website. Except as may be expressly authorized in a written license agreement, you may not copy or reproduce these materials, in any format, for use by others or for redistribution. Workplace Spanish® and Click It® are registered trademarks of our company, Workplace Spanish, Inc. 4th EDITION

ISBN-13: 978-1-930134-66-9

PATIENT TO PHARMACIST

<i>I'm sick</i>	<i>Estoy enfermo</i>	ess-toy / en-fair-mo
<i>I'm pregnant</i>	<i>Estoy embarazada</i>	ess-toy / em-bah-rah-sah-dah
<i>I'm exhausted</i>	<i>Estoy agotado</i>	ess-toy / ah-go-tah-doe
<i>I do not feel well</i>	<i>No me siento bien</i>	no / may / see-en-toe / bee-en
<i>I have a fever</i>	<i>Tengo fiebre</i>	ten-go / fee-eh-bray
<i>I have a cold</i>	<i>Tengo un resfrío</i>	ten-go / oon / ress-free-oh
<i>She has a fever</i>	<i>Ella tiene fiebre</i>	ay-yah / tee-en-ay / fee-eh-bray
<i>He has a cold</i>	<i>Él tiene un resfrío</i>	el / tee-en-ay / oon / ress-free-oh
<i>It hurts here</i>	<i>Me duele aquí</i>	may / dwell-ay / ah-key

DIAGNOSTIC QUESTIONS

Can I help you?	¿Le puedo ayudar?	lay / pay-doe / ah-you-dahr
Are you sick?	¿Está enfermo?	ess-tah / en-fair-mo
Are you hurt?	¿Está herido?	ess-tah / air-ree-do
Where does it hurt?	¿Dónde le duele?	doan-day / lay / dwell-ay
Show me	Enséñame	en-sen-yah-may
Do you have ___?	¿Tiene ___?	tee-en-ay ___
- allergies	- alergias	ah-lair-hee-ahs
- back pain	- dolor de espalda	doe-lore / day / ess-pahl-dah
- chest pain	- dolor en el pecho	doe-lore / en / el / pay-cho
- sharp pain	- dolor agudo	doe-lore / ah-goo-doe
- stomach pain	- dolor de estómago	doe-lore / day / ess-toe-mah-go
- trouble breathing	- dificultad respiratoria	dee-fee-cool-tahd / reh-spee-rah-toe-ree-ah

OTHER QUESTIONS

Are you pregnant?	¿Está embarazada?	ess-tah / em-bah-rah-sah-dah
Are you breast-feeding?	¿Está amamantando?	ess-tah / ah-mah-mahn-tahn-doe
Do you take drugs?	¿Toma drogas?	toe-mah / dro-gahs
Do you drink?	¿Bebe?	beh-bay
Do you smoke?	¿Fuma?	foo-mah
Are you allergic to ___?	¿Es usted alérgico a ___?	ess / oo-sted / ah-lair-hee-ko / ah ___
- penicillin	- la penicilina	- lah / pay-nee-see-lean-ah
- other drugs	- otras medicinas	- oh-trahs / may-dee-seen-ahs

NOTE: The English speaker's part is in the shaded lines; the Spanish speaker in the white lines.

1. Patient Symptoms

Buenas tardes, me llamo Tom.	Good afternoon, my name is Tom.
¿Usted es el farmacéutico?	Are you the pharmacist?
Sí, ¿en qué le puedo ayudar?	Yes, how can I help you?
Tengo dolor de cabeza.	I have a headache.
¿Tiene problemas del estómago también?	Do you also have stomach problems?
No, no tengo molestia estomacal.	No, no stomach pain
Entonces tome aspirina.	Then take aspirin.
¿Eso me ayudará?	Will that help me?
Sí, se sentirá mejor.	Yes, you will feel better.
Muchas gracias	Thank you very much

2. Here's Your Prescription

Aquí está la receta.	Here is the prescription.
Necesita descansar y beber mucho líquido	You need to rest and drink a lot of liquids
¿Qué tengo?	What do I have?
Tiene bronquitis.	You have bronchitis.
¿Cuándo tomo la medicina?	When do I take the medicine?
Tome una pastilla cada seis horas y no beba alcohol, ¿comprende?	Take one tablet every six hours and do not drink alcohol, do you understand?
Sí, comprendo.	Yes, I understand.
¿Tiene preguntas?	Do you have questions?
No, entiendo. Gracias	No, I understand. Thank you
De nada.	You're welcome.

3. Drowsiness & Driving

Disculpe, señorita, necesito hablar con el farmacéutico.	Excuse me, miss, I need to speak with the pharmacist.
Sí, un momento.	Yes, just a minute.
Hola, ¿en qué le puedo ayudar?	Hi! How can I help you?
Tengo una pregunta sobre mi receta.	I have a question about my prescription.
¿Sí?	Yes?
Claritin es un antihistamínico, ¿sí?	Claritin is an antihistamine, right?
Sí	Yes
¿Puedo conducir o me dará sueño?	Can I drive or will it make me drowsy?
Claritin no causa somnolencia. Puede conducir.	Claritin doesn't cause drowsiness. It's OK to drive.
¡Perfecto! ¡Gracias!	Perfect! Thanks!

MEDICINES, DOSAGES, MEASURES

Directions: Using the word bank, fill in the spaces provided with the appropriate word.

Medicina	Inyección	Inmunización	Farmacéutico
Dolor de garganta	Dietista	Tableta	Cápsula
Cardiólogo	Antiséptico	Crema	Orden médica



Capsule



Injection



Tablet



Sore throat



Lotion



Pharmacist

Directions: Match the correct Spanish and English vocabulary words

- | | |
|--------------------|-----------------------|
| 1. Dosage | a. Cucharada |
| 2. Teaspoon | b. Dosis |
| 3. Tablespoon | c. Grados centígrados |
| 4. Gram | d. Cucharadita |
| 5. Liquid | e. Temperatura |
| 6. Temperature | f. Gramo |
| 7. Centigrade (°C) | g. Líquido |

D
R
I
L
L
S

F
O
R

S
K
I
L
L
S

KEYWORD LIST - PHARMACISTS

NOTE: This list contains many, but not all, of the terms in the program. Refer to pages 19 to 28 for alphabetical listings of medicines, symptoms, illnesses and body parts.

1 1/2 Tablespoons	Una cucharada y media	oo-nah / koo-chah-rah-dah / ee / may-dee-ah
1st counter ____	El primer mostrador ____	el / pree- mare / mohs-trah- door
1st thing in the morning	Al levantarse	ahl / lay-bahn- tar-say
A Little	Un poco	oon / po-ko
A Lot	Mucho	moo-cho
Accident	Accidente	ax-ee- den-tay
Address	Dirección	dee-reck-see- own
After	Después	dess- pwess
Again	Otra vez	oh-trah / base
AIDS	SIDA	see-dah
Aisle # ____	Pasillo número ____	pah- see-yo / noo-may-ro # ____
Allergic	Alérgico	ah- lair-hee-ko
Allergies	Alergias	ah- lair-hee-ahs
Along the wall	A lo largo de la pared	ah- lo / lar-go / day / lah / pah- red
Always	Siempre	see- em-pray
Analgesic	Analgésico	ah- nahl-hay-see-ko
Anemia	Anemia	ah- nay-mee-ah
Antibiotic	Antibiótico	ahn-tee-bee- oh-tee-ko
Antidiarrhetic	Antidiarrético	ahn-tee-dee-ah- reh-tee-ko
Antihistamine	Antihistamínico	ahn-tee-ees-tah- mean-ee-ko
Anti inflammatory	Antiinflamatorio	ahn-tee-een-flah-mah- tore-ee-oh
Antiseptic	Antiséptico	on-tee- sep-tee-ko
Applicators	Aplificadores	ah-plee-kah- door-ess
Apply	Aplicar	ah- plee-kay
April	abril	ah- breel
Around the corner	Alrededor de la esquina	ahl-ray-day- door / day/ lah / ess- kee-nah
Aspirin	Aspirina	ah-spee- reen-ah
Asthma	Asma	ah-smah
At bedtime	Al acostarse	ahl / ah-ko- star-say
At the ____	En ____	en ____
At the counter	En el mostrador	en / el / mohs-trah- door
August	agosto	ah- go-sto
Aunt	Tía	tee-ah
Available	Disponible	dee-spo- nee-blay
Avoid	Evite (Evitar)	ay- bee-tay (ay- bee-tahr)
Baby	Bebé	bay- bay
Back	Espalda	ess- pahl-dah
Back pain (ache)	Dolor de espalda	doe- lore / day / ess- pahl-dah